



## **DISCLOSURE STATEMENT for Shane Johnson**

### **Mortgage Advisor at Right Fit Homeloans**

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Address: 26 Cape Vista Crescent, Pukekohe, Auckland, 2120  
Web: www.rightfit.co.nz

### **It is important that you read this document**

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

### **What sort of adviser am I?**

I am a registered, but not authorised, financial adviser. I can give you advice about category 2 financial products such as life insurance, health insurance, risk insurance, home loans, mortgages, and other insurance products.

I can offer class advice on KiwiSaver but not individualised advice and can offer access to a number of KiwiSaver providers

### **What should you do if something goes wrong?**

If you have a problem, concern, or complaint about any part of my service, please tell me so I can try to fix the problem. You may contact our internal disputes service by email [Shane@rightfit.co.nz](mailto:Shane@rightfit.co.nz) or by writing to Freepost 231075, PO Box 2272, Wellington 6140

If we cannot agree on how to resolve the issue, you can contact Financial Disputes Resolution Service. This service will cost you nothing and will help us resolve any disagreements. You can contact Financial Disputes Resolution Service by emailing [enquiries@fdrs.org.nz](mailto:enquiries@fdrs.org.nz), calling 0508 337 337, or in writing to Freepost 231075, PO Box 2272, Wellington 6140.

### **How am I regulated by the Government?**

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under "What should you do if something goes wrong?").

**Declaration**

I, Shane Johnson, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

This Disclosure Statement, 1.4 was updated March 2023

**Financial Services Complaints Limited**

Email: [info@fscl.org.nz](mailto:info@fscl.org.nz)  
Phone: 0800 347257 or 04 472 3725  
Fax: 04 472 3728  
Postal Address: PO Box 5967, Wellington 6011

**Insurance and Savings Ombudsman Scheme**

Web: [www.isombudsman.org.nz](http://www.isombudsman.org.nz)  
Phone: 0800 888 202 or 04 499 7612  
Fax: 04 499 7614  
Postal Address: PO Box 10-845, Wellington 6143

**Banking Ombudsman Scheme**

Email: [help@bankomb.org.nz](mailto:help@bankomb.org.nz)  
Phone: 0800 805950  
Fax: 04 471 0548  
Postal Address: Freepost 218002 PO Box 25327 Featherston St, Wellington 6146

**Financial Disputes Resolution Scheme**

Email: [enquiries@fdrs.org.nz](mailto:enquiries@fdrs.org.nz)  
Phone: 0508 337 337  
Fax: 04 918 4901  
Postal Address: Freepost 23107 POBox 2272 Wellington 6145